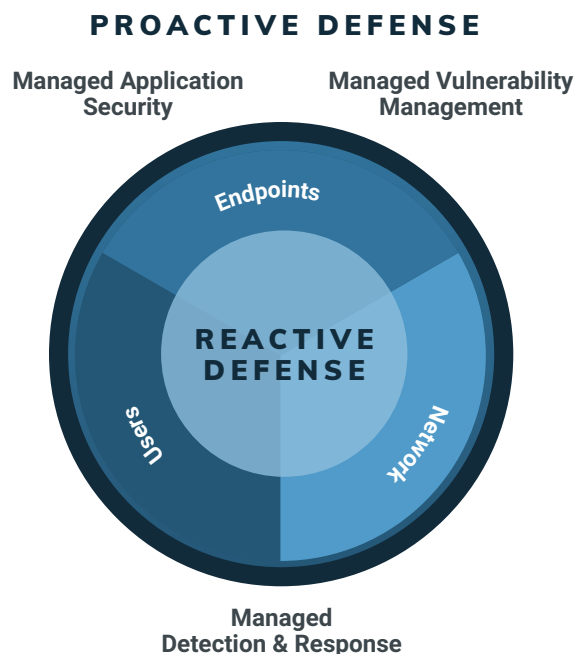# Rapid7 Managed Services

Advance your cybersecurity program through expert collaboration

Executing on a successful security program and proving its efficacy can be a daunting endeavor. Without skilled resources and proven processes to manage your program, you could be exposed to heightened risk and left with more questions than answers. Staying ahead of today's cyber-threats requires both a proactive and a reactive approach to security that spans people, process, and technology. Yet, rarely are organizations up for the challenge at every stage of security, from risk identification and management to detection and response.

That's where we come in. At Rapid7, security is our core business. We have over 20 years of experience helping organizations advance securely by reducing the complexities of building a holistic security program. Our portfolio of managed services is designed to support organizations identifying and remediating risks and ensures a layered approach to defend against advanced threats. Our team of expert researchers, analysts, and advisors extend your team by providing the resources needed to advance your program, improve your security posture, and confidently respond to threats.

PROACTIVE DEFENSE

Managed Application Security

Managed Vulnerability Management

Endpoints

REACTIVE DEFENSE

Users

Network

Managed Detection & Response

The Rapid7 Managed Services Difference

110+	40+	5 years	95+%	500+
Managed Services Team Members	Managed Services Security Advisors	Average Experience of Delivery Staff	4-Year Analyst Retention Rate	Collective Security Certifications

Positioned as a Leader in the The Forrester Wave™: Midsize Managed Security Services Providers, Q3 2020.

Built on industry-leading tech

The underlying technologies behind Rapid7's managed services are recognized as leaders in the industry, providing information and access to understand, learn, and strengthen your security program.

Experts that know attackers

From threat intelligence and continuous security research to our first hand experience in pen testing, incident response, and Metasploit, Rapid7 knows attackers. Enjoy peace of mind knowing our experts are an extension of your team.

Ever-evolving services

We're constantly evolving our service to drive business outcomes for our customers. From industry research to service enhancements, we're never done improving to help you and your team focus your talent.

Why Rapid7 Managed Security Services

Our experts partner with you to improve your detection and response, vulnerability management, and/or application security programs. Our mission is to accelerate your security program—no matter your current maturity level—with the tools, resources, and people necessary to protect your business.

- Receive tailored service based on a deep knowledge of your environment and security goals
- Be guided by security advisors with strong technical expertise to mature and evolve your program
- Rely on operations analysts who provide ongoing support for configuration, tuning, and/or monitoring of your service
- Receive detailed reporting with prioritization of findings, next steps, and remediation guidance

Managed Detection and Response (MDR)

Around-the-clock monitoring and attacker intelligence based on millions of endpoints to defend against advanced threats and stop attackers in their tracks:

- Detect threats within the first 60 days with MDR monitoring
- Receive tailored service based on a deep knowledge of your environment and security goals
- Find known and unknown attackers with multi-layered detection methodologies across the SOC Triad

Managed Vulnerability Management (Managed VM)

Let our experts help you build or improve your vulnerability management program and protect your network assets. Gain a comprehensive picture of threat exposures and global criteria for risk prioritization to facilitate timely remediation across your environment:

- Leverage real-time threat intelligence insights combined with a deep understanding of your environment to improve vulnerability discovery, prioritization, and remediation
- Build trust in a high fidelity approach to actionable prioritization with our Real Risk score
- Demonstrate progress against program goals with robust reporting and metric-driven scorecards

Managed Application Security (Managed AppSec)

Your web applications are the digital lens through which the world views your business. Secure the experience with Managed AppSec. Partner with our application security experts to effectively assess, report on, and improve your application security posture.

- Account for modern application frameworks like SPAs and APIs
- Streamline results to the subset of of vulnerabilities that present real risk with high-fidelity reporting and vulnerability validation
- Support internet-facing and internal applications

"Rapid7 is my security arm providing 'change thought' in my department. I really feel that I have my own CISO on staff. My customer advisor does a great job every month of going through key findings and reports. He's providing critical, consistent information to us that we can use and move forward with."

— Craig Wilson, IT Director at Winthrop & Weinstine